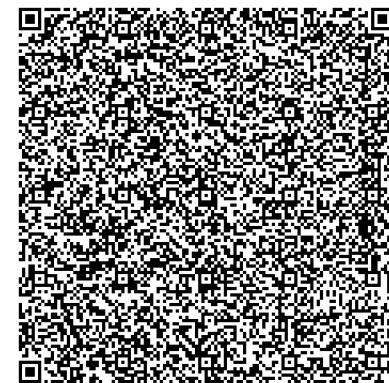


**SPINCOTECH PVT LTD**

Plot Nos. 83 & 84, Industrial Estate, Perungudi,
Chennai -600096. TamilNadu
PH: 044-45678944 Email:sales@spincotech.com

PAN : AAFCS9992P
CIN : U51507TN2002PTC048571
GSTIN No : 33AAFCS9992P1ZC
Ack No : 152314058465365
Ack Date : 2023-03-04

ORIGINAL FOR CONSIGNEE
DUPLICATE FOR TRANSPORTER
TRIPPLICATE FOR CONSIGNER

**AMC-TAX INVOICE**

Billing Address: Customer Code SAC4679
Indian Veterinary Research Institute
Indian Veterinary Research I
Veterinary Biotechnology-IV
9CRP+58V, Izatnagar
Bareilly 243122
State : Uttar Pradesh
State Code : 09
GSTIN No : 09AAAAI1830P3ZF
Contact Person :
Contact No :
Department :

Place Of Supply : Uttar Pradesh

Installation address:
Indian Veterinary Research Institute
Indian Veterinary Research I
Veterinary Biotechnology-IV
9CRP+58V, Izatnagar
Bareilly 243122
State : Uttar Pradesh
State Code : 09
GSTIN No : 09AAAAI1830P3ZF
Contact Person :
Contact No :
Department :

Invoice No : STP-8860 **Date :** 04-03-2023
Customer PO No : 45623400963 **Date :** 13-01-2023
Contract No : 6139 **Date :** 04-03-2023
Proposal No. STPL/CHY/AMC/0623/1920 **Date :** 13-01-2023
Payment Terms :
Billing Type : 100%

SAC Code : 998719

SL. No	SID No	Model	From Period	To Period	Serial No	Qty	Rate	Taxable Value	CGST		SGST		IGST		Net Amount
									Rate	Amt	Rate	Amt	Rate	Amt	
1	S0001/9474	Prominence Bin	01-05-2022	30-04-2023		1	36,575	36,575					18	6,583	43,159
		Total						36,575							43,159

Total INR 43,159**Total Invoice Value (In Words)** Forty-Three Thousand One Hundred And Fifty-Nine Rupees Only

Payment for the Invoice may be made online through NEFT / RTGS mode into the below account details

Name of the Vendor : Spincotech Pvt Ltd

Name of the Bank : HDFC Bank

Bank Branch : T.Nagar

Account Number : 20948630000074

IFSC Code : HDFC0002094

Kindly communicate to accounts@spincotech.com with the invoice details against your payments to facilitate accounting for IT- TDS / TCS / GST-TDS deduction if any, Certificate has to be given along with the payment.

Declaration:

1. Service Category: Maintenance or Repair Service Covered Under Sec. 194C of the Income Tax Act 1961 Circular No 715/08.08.1995...Hence only 2% TDS is applicable

2. We declare that this invoice shows the actual price of the services described and that all particulars are true and correct.

IRN :

90c5782fae4efbb080304a41c9b1476ee6fe182ca6ff34437ac1d9d26360bfb9

Note :

Please note we do not change our Bank Account used for payment remittance. Hence, if any phishing mail reaches you seeking Bank Account change, IMMEDIATELY CALL (044 45678944 / 45678941) and speak to our Order processing team for guidance. Do not process any payments with such change of Bank Accounts !

For SPINCOTECH PVT LTD

Authorised Signatory

**SPINCOTECH PVT LTD**

Plot Nos. 83 & 84, Industrial Estate, Perungudi,
Chennai -600096. TamilNadu
PH: 044-45678944 Email:sales@spincotech.com

PAN : AAFCS9992P
CIN : U51507TN2002PTC048571
GSTIN No : 33AAFCS9992P1ZC
Ack No : 152314058465365
Ack Date : 2023-03-04

ORIGINAL FOR CONSIGNEE
DUPLICATE FOR TRANSPORTER
TRIPPLICATE FOR CONSIGNER

AMC-TAX INVOICE**General Terms & Conditions :**

1. Payment will be as per PO / agreed terms
2. Contract will be valid only on realization of payment in case of advance payment terms
3. All complaints in respect of this invoice must be forwarded within 7 days.
4. 18% interest p.a will be charged on invoices not paid within the credit period.
5. Chennai will be the Jurisdiction for any dispute arising out of this document / invoices.
6. We are registered under MSME Act. Accordingly an interest of 12.75% on the balance payment becomes payable after 45 days of Invoice. Our Udyam registration number is UDYAM-TN-02-0008379 .
7. In case of CMC contracts , tax invoice shall include the cost of all spares replaced under the service contract.
8. Spinco will not be liable for system performance and any malfunctioning caused by usage of unauthorized third-party consumables / repair parts. Spinco engineers shall repair parts which are procured only from us.

Note :

Please note we do not change our Bank Account used for payment remittance. Hence, if any phishing mail reaches you seeking Bank Account change, IMMEDIATELY CALL (044 45678944 / 45678941) and speak to our Order processing team for guidance. Do not process any payments with such change of Bank Accounts !

91

**NATIONAL LIBRARY OF VETERINARY SCIENCES
ICAR-INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR- 243 122**

F. No. 17-1/2012-13/NLVS/834

Dated: 15-06-2017

To

M/s Novateur Electrical & Digital Systems Pvt. Ltd.,
3rd Floor, Suraj Deep Complex,
No1, Jopling Road, Behind Uptech Building,
Lucknow- 226001

Sub: Award of AMC of Online UPS 10KVA & 5KVA -reg.

**Ref: Ref. No: Numeric/CAMC/2017/6520012 dated 20/3/2017 with subject AMC Offer of
one 5KVA and one 10KVA UPS 17-18.**

Dear Sir,

Please refer to your above reference for renewal of AMC of both the 10 KVA and 5KVA online UPS of Numeric make for Rs.42365.00.

You are hereby informed that the Director, ICAR- Indian Veterinary Research Institute, Izatnagar, Bareilly (U.P.) is pleased to award the AMC of both the UPS from 01.04.2017 to 31.03.2018 under terms and condition in the matter.

You are, therefore, requested to please make necessary arrangements for providing the AMC services during the said period, accordingly.

Thanking you in anticipation.

DKO
dko
Officer-in-Charge
पुस्तकालय
भारतीय विद्यालय, इजातनगर

Copy to:

1. Comptroller, IVRI, Izatnagar. — 44
2. AAO (Cash), IVRI, Izatnagar — 45
3. Guard File.

(138)

NATIONAL LIBRARY OF VETERINARY SCIENCES
ICAR-INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR- 243 122

F. No. 17-1/2012-13/NLVS/646

Dated: 16-08-2018

To

M/s Novateur Electrical & Digital Systems Pvt. Ltd.,
3rd Floor, Suraj Deep Complex,
No1, Jopling Road, Behind Uptech Building,
Lucknow- 226001

Sub: Award of AMC of Online UPS 10KVA & 5KVA -reg.

Ref: Contract. No: 0040626008 dated 28/5/2018 with subject AMC Offer of one 5KVA and
one 10KVA UPS 18-19.

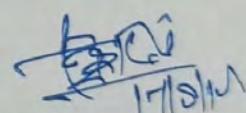
Dear Sir,

Please refer to your above reference for renewal of AMC of both the 10 KVA and 5KVA
online UPS of Numeric make for Rs.43660.00.

You are hereby informed that the Director, ICAR- Indian Veterinary Research Institute,
Izatnagar, Bareilly (U.P.) is pleased to award the **AMC of both the UPS from 16.08.2018 to
15.08.2019** under terms and condition in the matter.

You are, therefore, requested to please make necessary arrangements for providing the
AMC services during the said period, accordingly.

Thanking you in anticipation.


17/8/18

Officer-in-Charge

मार्ग अधिकारी

पुस्तकालय

इन्डियन वेटरीनरी रिसर्च इनस्टीट्यूट

Copy to:

156— 1. Comptroller, IVRI, Izatnagar.

157 — 2. AAO (Cash), IVRI, Izatnagar

3. Guard File.

O/C
रिपोर्ट
16/8/18

204

NATIONAL LIBRARY OF VETERINARY SCIENCES
ICAR-INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR- 243 122

F. No. 17-1/2012-13/NLVS

Dated: 27-07-2020

To,

M/s Novateur Electrical & Digital Systems Pvt. Ltd.,
3rd Floor, Suraj Deep Complex,
No1, Jopling Road, Behind Uptech Building,
Lucknow- 226001

Sub: Award of AMC of Online UPS 10KVA & 5KVA -reg.

Ref. No.: E-Mail, dated 09/06/2020 with subject AMC of one 5KVA and one 10KVA UPS.

Dear Sir,

Please refer to your above reference for renewal of AMC of both the 10 KVA and 5KVA online UPS of Numeric make for Rs.43660.00.

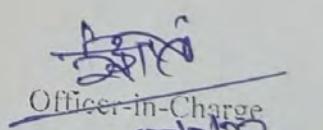
You are hereby informed that the Director, ICAR- Indian Veterinary Research Institute, Izatnagar, Bareilly (U.P.) is pleased to award the AMC of both the UPS for one year period from the date of first visit of service engineer under terms and condition in the matter.

You are, therefore, requested to please make necessary arrangements for the first visit of your service engineer and to provide the AMC services during one year period.

Thanking you in anticipation.

Copy to:

1. Comptroller, IVRI, Izatnagar.
2. AAO (Cash), IVRI, Izatnagar
3. Guard File.


S. S. Rawat
प्रभारी अधिकारी
Officer Incharge
रा. प. वि. वि. पु. / NLVS
मा. प. वि. अ. स., इजतनगर
I.V.R.I., Izatnagar

787
21/08/20

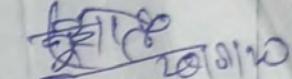
208

Page 1 of 2

<p>INDIAN VETERINARY RESEARCH INSTITUTE IVRI (MI), Izatnagar , Bareilly,Uttar Pradesh,India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284</p>		<p>PURCHASE ORDER</p>		<p>Vendor Name : Novateur Electrical & Digital systems pvt.ltd Address : Chennai Vendor No. : 12270 GST Number :</p> <p>QUOTE No : INDENTER : Mr. SUSHIL MARANDI IN DENT No. : 45621100931</p> <p>Major Category: Minor Category:</p>						
<p>P.O.No. :45621400421 PO CREATED BY: Dr KEWALA NAND KANDPAL CREATION DATE:20-AUG-20 DELIVERY DATE: 31-AUG-20 GSTIN Number:</p> <p>Project Number : Project Code : Project Title :</p>				<p>Status: APPROVED Date:- 20-AUG-20</p>						
<p>Subject- Dear Sir/Ma'am Please supply the following items subject to terms and conditions mentioned below and overleaf.</p>										
Sr. No.	Item Code	Item Description	Quantity	Unit	Unit Rate (INR)	Base Amount	Buy Back Amt	Tax	Tax Amount	Total Amount
1	CONSUM0036	AMC of 10 KVA UPS Numeric make	1	Days	21000	21000	0	GST-18%	3780	24780
2	CONSUM0036	AMC of 5 KVA UPS Numeric make	1	Days	16000	16000	0	GST-18%	2880	18880
<p>GRAND TOTAL (In Words)</p>		<p>INRForty-three thousand six hundred sixty Only</p>							<p>Grand Total</p>	<p>INR 43660</p>
<p>Ship To: National Library Of Veterinary Sciences-IVRI (MI), Izatnagar , Bareilly,Uttar Pradesh,India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284 LG Number: Free On Board: Freight Terms: LMO Type: LMO Amt/amt:</p>						<p>Bill To: Director/Head-IVRI (MI), Izatnagar , Bareilly,Uttar Pradesh,India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284 Division: National Library Of Veterinary Sciences Purchasing Officer's Contact No.: Payment Terms:Immediate</p>				

IMPORTANT :

- Please mention our Purchase Order Number on Challans / Invoices.
- Raise Separate Challan/Invoice for separate P.O.
- Item Description in Invoice should be as per P.O.
- You shall be responsible to meet all regulatory requirements which may arise from time to time



201810
CS

Authorized Signatory

ATTACHMENT-PO HEADER:-1. AMC period of UPS will be from 13-08-2020 to 12-08-2021.
2. The payment of AMC will be made on half yearly satisfactory service basis.

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NATIONAL LIBRARY OF VETERINARY SCIENCES
ICAR-INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR- 243 122

F. No. 17-1/2012-13/NLVS

Dated: 05-01-2022

To,

M/s Novateur Electrical & Digital Systems Pvt. Ltd.,
3rd Floor, Suraj Deep Complex,
No1, Jopling Road, Behind Uptech Building,
Lucknow- 226001

Sub: Award of AMC of Online UPS 10KVA & 5KVA -reg.

Ref. No.: CAMC/2021, dated 08/08/2021 with subject AMC of one 5KVA and one 10KVA
UPS.

Dear Sir,

Please refer to your above reference for renewal of AMC of both the 10 KVA and 5KVA
online UPS of Numeric make for Rs.43660.00.

You are hereby informed that the Director, ICAR- Indian Veterinary Research Institute,
Izatnagar, Bareilly (U.P.) is pleased to award the AMC of both the UPS for one year period from
the date of first visit of service engineer under terms and condition in the matter.

You are, therefore, requested to please make necessary arrangements for the first visit of
your service engineer and to provide the AMC services during one year period.

Thanking you in anticipation.

Copy to:

1. Comptroller, IVRI, Izatnagar.
2. AAO (Cash), IVRI, Izatnagar
3. Guard File.

SS Rawat
05/01/22
Officer-in-Charge
एस० एस० रावत
S. S. Rawat
नियन्त्रित कर्त्ता
राष्ट्रीय विदेशी विद्यालय
राष्ट्रीय विदेशी विद्यालय
राष्ट्रीय विदेशी विद्यालय
राष्ट्रीय विदेशी विद्यालय

257
09
20/02/22

INDIAN VETERINARY RESEARCH INSTITUTE
IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India
Pincode-243122
Ph: +91 - 581 - 2300096, Fax: +91 - 581 - 2303284

P.O.No. : 45622400916

PO CREATED BY: Dr KEWALA NAND KANDPAL
CREATION DATE: 18-JAN-22
DELIVERY DATE: 21-JAN-22
GSTIN Number:

Project Number :
Project Code :
Project Title :

PURCHASE ORDER

Vendor Name : Novateur Electrical & Digital systems
pvt.ltd

Address : Chennai

Vendor No. : 12270

GST Number :

QUOTE No. :

INDENTER : Dr KEWALA NAND KANDPAL
IN DENT No. : 45622102188

Major Category:

Minor Category:

Source of Funds : 201 - Grants
Scheme Code : 00000 - Default
Division Name : 10139 - National Library Of Veterinary Sciences

Subject:

Dear Sir/Ma'am,

Please supply the following items subject to terms and conditions mentioned below and overleaf.

Sr. No.	Item Code	Item Description	Quantity	Unit	Unit Rate (INR)	Base Amount	Buy Back Amt	Tax	Tax Amount	Total Amount
1	CONSUM0036	AMC of 10 KVA UPS Numric make	1	Days	21000	21000	0	GST-18%	3780	24780
2	CONSUM0036	AMC of 5 KVA UPS Numric make	1	Days	16000	16000	0	GST-18%	2880	18880
GRAND TOTAL (In Words)		INR Forty-three thousand six hundred sixty Only								
										Grand Total
		INR 43660								

Ship To: National Library Of Veterinary Sciences-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India

Pincode-243122

Ph: +91 - 581 - 2300096, Fax: +91 - 581 - 2303284

LC Number:

Free On Board:

Freight Terms:

EMD Type :

EMD Amount :

Bill To: Director/Head-IVRI (MI), Izatnagar, Bareilly, Uttar

Pradesh, India

Pincode-243122

Ph: +91 - 581 - 2300096, Fax: +91 - 581 - 2303284

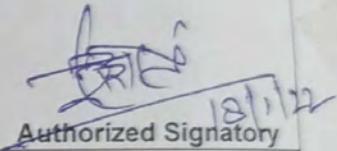
Division: National Library Of Veterinary Sciences

Purchasing Officer's Contact No.:

Payment Terms: Immediate

IMPORTANT :

- Please mention our Purchase Order Number on Challans / Invoices.
- Raise Separate Challan/Invoice for separate P.O.
- Item Description in Invoice should be as per P.O.
- You shall be responsible to meet all regulatory requirements which may arise from time to time



18/1/22
Authorized Signatory

ATTACHMENT-PO HEADER:- 1. AMC period of UPS will be from 15-01-2022 to 14-01-2023.
2. The payment of AMC will be made on half yearly satisfactory service basis.

सुरेन्द्र सिंह रावत
प्रभारी, पुस्तकालय

NATIONAL LIBRARY OF VETERINARY SCIENCES
ICAR-INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR- 243 122

F. No. 17-1/2012-13/NLVS

Dated: 31-05-2023

To,

M/s Novateur Electrical & Digital Systems Pvt. Ltd.,
3rd Floor, Suraj Deep Complex,
No1, Jopling Road, Behind Uptech Building,
Lucknow- 226001

Sub: Award of AMC of Online UPS 10KVA & 5KVA -reg.

**Ref. No.: CAMC Proposal No NEDSPL/LKO/AMC/23/17, dated 10/03/2023 with subject
AMC of one 5KVA and one 10KVA UPS.**

Dear Sir,

Please refer to your above reference for renewal of AMC of both the 10 KVA and 5KVA online UPS of Numeric make for Rs.45,843.00.

You are hereby informed that the Director, ICAR- Indian Veterinary Research Institute, Izatnagar, Bareilly (U.P.) is pleased to award the AMC of both the UPS for one year period from the date of first visit of service engineer under terms and condition in the matter.

You are, therefore, requested to please make necessary arrangements for the first visit of your service engineer and to provide the AMC services during one year period.

Thanking you in anticipation.

Copy to:

1. Comptroller, IVRI, Izatnagar.
2. AAO (Cash), IVRI, Izatnagar
3. Guard File.



Officer-in-Charge
31-05-23

डा. के. एन. कांडपाल
Dr. K. N. Kandpal
प्रभारी अधिकारी/Officer-in-Charge
रा.प.वि.वि.पु. / NLVS
भारत अ.प.-मापद्धि.अ.सं., इजतनगर
ICAR-I.V.R.I., Izatnagar

INDIAN VETERINARY RESEARCH INSTITUTE
IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India
Pincode-243122
Ph: +91 - 581 - 2300096, Fax: +91 - 581 - 2303284

P.O.No. :45624400038

PO CREATED BY: Mr. RAMESH LAHANUJI BANKAR
CREATION DATE: 31-MAY-23
DELIVERY DATE: 15-JUN-23
GSTIN Number:

Project Number:
Project Code :
Project Title :

PURCHASE ORDER

Vendor Name : Novateur Electrical & Digital systems

pvt.ltd

Address : Chennai

Vendor No. : 12270

GST Number :

QUOTE No :

INDENTER : Mr. RAM BAHADUR

IN DENT No. : 45624100249

Major Category:

Minor Category:

Source of Funds : 201 - Grants

Scheme Code : 00000 - Default

Division Name : 10139 - National Library Of Veterinary Sciences

Subject-AMC of 05 KVA & 10 KVA (02 Nos.) Online UPS.

Dear Sir/Ma'am,

Please supply the following items subject to terms and conditions mentioned below and overleaf.

Sr. No.	Item Code	Item Description	Quantity	Unit	Unit Rate (INR)	Base Amount	Buy Back Amt	Tax	Tax Amount	Total Amount
1	CONSUM0036	AMC of 10 KVA UPS Numric Make	1	Days	22050	22050	0	GST-1 8%	3969	26019
2	CONSUM0036	AMC of 05 KVA UPS Numric Make	1	Days	16800	16800	0	GST-1 8%	3024	19824
GRAND TOTAL (In Words)		INR Forty-five thousand eight hundred forty-three Only								Grand Total INR 45843

Ship To: National Library Of Veterinary Sciences-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India

Pincode-243122

Ph: +91 - 581 - 2300096, Fax: +91 - 581 - 2303284

LC Number:

Free On Board:

Freight Terms:

EMD Type :

EMD Amount :

Bill To: Director/Head-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India

Pincode-243122

Ph: +91 - 581 - 2300096, Fax: +91 - 581 - 2303284

Division: National Library Of Veterinary Sciences

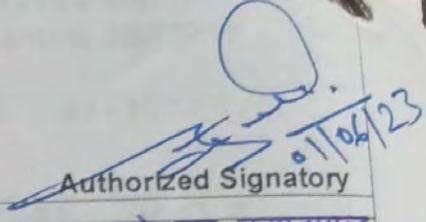
Purchasing Officer's Contact No.:

Payment Terms: Immediate

IMPORTANT :

- Please mention our Purchase Order Number on Challans / Invoices.
- Raise Separate Challan/Invoice for separate P.O.
- Item Description in Invoice should be as per P.O.
- You shall be responsible to meet all regulatory requirements which may arise from time to time

Authorized Signatory



11/06/23

ATTACHMENT-PO HEADER:-1- AMC period of UPS will be from 02-06-2023 to 01-06-2024.

2- The payment of AMC will be made on half yearly satisfactory service report basis.

डा. के. एन. काण्डपाल
Dr. K. N. Kandpal
प्रभारी अधिकारी/Officer-in-Charge
रा.व.वि.वि.पु. / NIVS
भारतीय राष्ट्रीय विद्यालय, इजलनगर
ICAR-I.V.R.I., Izatnagar

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INDIAN VETERINARY RESEARCH INSTITUTE
IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India
Pincode-243122
Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284

PURCHASE ORDER

P.O.No. : 45624400425

PO CREATED BY: Mr. VIJAY KUMAR VISHWAKARMA
CREATION DATE: 29-SEP-23
DELIVERY DATE: 30-SEP-24
GSTIN Number:

Project Number :

Project Code :

Project Title :

Status: INCOMPLETE *App*
Date:- 03-10-2023

Subject-F.1-18/2022-23/Engg(U-I) Sub: AMC for servicing of Cummins Engines of five generator at IVRI, Izatnagar

Dear Sir/Ma'am,

Please supply the following items subject to terms and conditions mentioned below and overleaf.

Sr. No.	Item Code	Item Description	Quantity	Unit	Unit Rate (INR)	Base Amount	Buy Back Amt	Tax	Tax Amount	Total Amount
1	CONSUM0038	A.M.C. of 125 KVA Generator Set No. NTC-495.25227880 at NLVS, IVRI, Izatnagar	1	Number	7988	7938	0	GST-18%	1429	9367
2	CONSUM0038	A.M.C. of 320 KVA Generator Set No. KT-1150.25230892 at B.P. Division, IVRI, izatnagar.	1	Number	10206	10206	0	GST-18%	1837	12043
3	CONSUM0038	A.M.C. of 250 KVA Generator Set No. KT- 1150, 25136943 at NRL Division, IVRI, Izatnagar	1	Number	10206	10206	0	GST-18%	1837	12043
4	CONSUM0038	A.M.C. of 180 KVA Generator Set No.	1	Number	9072	9072	0	GST-18%	1633	10705

(31)

5	CONSUM0038	at MLB, IVRI, Izzatnagar. A.M.C. of 320 KVA Generator Set Engine model No. QL-9-G-15, Engine Sl.No. 84512163, at MLB, IVRI, Izzatnagar.	Number s	10206	10206	0	GST-1 8%	1837	12043
GRAND TOTAL (In Words)		INR Fifty-six thousand two hundred one Only						Grand Total	INR 56201

Ship To: Engineering (Unit-I)-IVRI (MI), Izzatnagar , Bareilly, Uttar Pradesh, India

Pincode-243122
Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284

LC Number: Izzatnagar Officer may be requested to check the P.O. as per SRS requirement.
Free On Board: per SRS requirement.

Freight Terms:

EMD Type :

EMD Amount :

IMPORTANT :

- Please mention pur Purchase Order Number on Challans / Invoices.
- Raise Separate Challan/Invoice for separate P.O.
- Item Description in Invoice should be as per P.O.
- You shall be responsible to meet all regulatory requirements which may arise from time to time

Bill To: Director/Head-IVRI (MI), Izzatnagar , Bareilly, Uttar Pradesh, India
Pincode-243122
Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284
Division: Engineering (Unit-I)
Purchasing Officer's Contact No.: 9458080588
Payment Terms: Immediate

ATTACHMENT-PO HEADER:- Terms & Conditions

1. Servicing and checking the engine thoroughly for its satisfactory performance at the time of servicing visit wherever is due i.e. at each 350 hours running or of every Six months whichever is earlier.
2. The filters and engine oil should be replaced if necessary while servicing of the D.G. set.
3. The emergency breakdown i.e. any problem in the engine for non starting or any other troubles, the firm will have to depute his engineer or mechanic to attend and set right the trouble immediately within 2-3 hours.
4. The payment will be made quarterly after satisfactory service and visits.
5. The firm will have to visit monthly to check the generator for its satisfactory working. Any defect is seen, should be attended immediately.
6. The spare will be provided by the department.
7. The above AMC work includes the work at engine with all accessories, governor and its control system including governor panel. Work means the work of repairing and maintenance including preventive and emergency maintenance.
8. The work of alternator, charger, dynamo and self is not included under AMC.

Authorized Signature

अमिताली की अनुमति
पात्रक्रियालय ई.प्लाटरा-243122



Signature

(32)

10. Site may be seen on any working day during office hours.
11. AMC will be started from the date of your First visit.
12. Servicing for "C" check & checking engine thoroughly for its satisfactory performance at the time servicing visit wherever is due i.e. at each engineer/mechanic to attend the set right the trouble immediately within 2-3 hours.

34

5	CONSUM0038	at MLB, IVRI, Izatnagar. A.M.C. of 320 KVA Generator Set Engine model No. QL-9-G-15, Engine Sl.No. 84512163, at MLB, IVRI, Izatnagar.	1	Number \$	10206	10206	0	GST-1 8%	1837	12043
GRAND TOTAL (In Words)		INR Fifty-six thousand two hundred one Only								

Ship To: Engineering (Unit-I)-IVRI (MI), Izatnagar , Bareilly, Uttar Pradesh, India

Pincode-243122

Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284

LC Number:**Free On Board:****Freight Terms:****EMD Type :****EMD Amount :****IMPORTANT :** - Please mention our Purchase Order Number on Challans / Invoices.

- Raise Separate Challan/Invoice for separate P.O.

- Item Description in Invoice should be as per P.O.

- You shall be responsible to meet all regulatory requirements which may arise from time to time



रामपाल रामपाल
Authorized Signatory



Service Provider
Authorized Sign

ATTACHMENT-PO HEADER-Terms & Conditions

1. Servicing and checking the engine thoroughly for its satisfactory performance at the time of servicing visit wherever is due i.e. at each 350 hours running or of every Six months whichever is earlier.
2. The filters and engine oil should be replaced if necessary while servicing of the D.G. set.
3. The emergency breakdown i.e. any problem in the engine for non starting or any other troubles, the firm will have to depute his engineer or mechanic to attend and set right the trouble immediately within 2-3 hours.
4. The payment will be made quarterly after satisfactory service and visits.
5. The firm will have to visit monthly to check the generator for its satisfactory working. Any defect is seen, should be attended immediately.
6. The spare will be provided by the department.
7. The above AMC work includes the work at engine with all accessories, governor and its control system including governor panel. Work means the work of repairing and maintenance including preventive and emergency maintenance.
8. The work of alternator, charger, dynamo and self is not included under AMC.
9. Income tax shall be deducted from firm's bill as per rule.

30

32

10. Site may be seen on any working day during office hours.
11. AMC will be started from the date of your First visit.
12. Servicing for "C" check & checking engine thoroughly for its satisfactory performance at the time servicing visit wherever is due i.e. at each engineer/mechanic to attend the set right the trouble immediately within 2-3 hours.



अधियानिकी अनुभाग (इकाई-प्रथम)
भारतीय पशु विकित्सा अनुसन्धान संस्थान
इज्जतनगर . 243122 बरेली भारत

36



ENGINEERING SECTION (U-I)
INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR-243 122, BAREILLY, INDIA

No. F. 1-18/2022-23-Engg.(U-I)

Dated: 05.10.2023

To,

M/s Cummins Sales & Service Private Ltd.,
Plot No. 2136, Kesar Plaza, Nekpur Budaun Road,
Subhash Nagar, Bareilly

Sub: Annual Service Contract for servicing of Cummins Engines of five Generators
at I.V.R.I., Izatnagar for a period of one year i.e. 01.10.2023 to 31.10.2024.

Dear Sir,

The Director, IVRI, Izatnagar has been pleased to accord the approval along with the expenditure sanction of "Annual Service Contract for servicing of Cummins Engines of five Generators at I.V.R.I., Izatnagar for a period of one year i.e. 01.10.2023 to 31.10.2024. from the date of issue of this letter. However, we will watch your services for three months & if found satisfactory the contract will continue further. The details of D.G. Sets/Engines (Cummins make) are as under:-

Sl. No.	Type of D.G. sets / Engine (Cummins make)	Total Annual Amount (Rs.)
1	A.M.C. of 125 KVA Generator Set No. NTC-495,25227880 at NLVS,IVRI Izatnagar.	
2	A.M.C. of 320 KVA Generator Set No. KT-1150.25230892 at B.P. Division,IVRI, Izatnagar.	
3	A.M.C. of 250 KVA Generator Set No. KI-1150.25136943 at N.R.L. Division,IVRI, Izatnagar.	56,201.00
4	A.M.C. of 180 NRTO-6.KVA Generator Set No. NRTO-6 ,25109380 at MLB,IVRI, Izatnagar.	
5	A.M.C. of 320 KVA Generator Set Engine model No.QSL-9-G-15,Engine Sl.No.94512163,at MLB,IVRI,Izatnagar.	
		Total Rs. 56,201.00

(Rupees Fifty Six Thousand Two Hundred One only)

For Cummins Sales & Service Pvt. Ltd
Date: 06/10/23
(Authorised Sign)

Officer Incharge
Engineering Section
अधिकारी अनुभाग
मानपाल चौधरी, इज्जतनगर-243 122

-2-

(36)

(37)

Terms & Conditions

The following AMC contract will cover the following works:-

1. Servicing for "B" check and checking engine thoroughly for its satisfactory performance at the time of servicing visit wherever is due i.e. at each 250 hours running or of every six months whichever is earlier.
2. The filters and engine oil should be changed if necessary while "B" check servicing.
3. Servicing for "C" check and checking engine thoroughly for its satisfactory performance at the time for servicing visit wherever is due i.e. at each 1500 hours running or at every six months whichever is earlier.
4. The emergency breaks down i.e. any problem in the engine for non-starting or any other troubles the firm will have to depute his engineer / mechanic to attend and set right the trouble immediately within 2-3 hours.
5. Payment will be made quarterly after satisfactory service and visits.
6. The firm will have visit fortnightly to check the generators for the satisfactory working. Any defect is seen, should be attended immediately.
7. The spare will be provided by the department.
8. The above AMC work includes the work at engine with all accessories governor and its control system including governor panel. Work means the work of repairing and maintenance including preventive and emergency maintenance.
9. The work at alternator, charger, dynamo and SELF-starter is not including under AMC.
10. Income Tax shall be deducted from firm's bill as per rule.
11. Site may be seen on any working day during office hours.
12. At present the Annual Service Contract will be effective for a period of one year from the date of issue of this contract letter but it can be terminated at any movement without assigning reason. However, we will watch your services for three months & if found satisfactory the contract will continue further.
13. Beginning of AMC will be counted just after first visit.

Two copies of this contract is being sent to you, one for yourself and other to return duly signed and seal of the firm in token of acceptance of service contract.


I/C (Unit-I)
Engineering Section

Copy to:


Officer-in-Charge
Engineering Section
अधियाचिकी अनुमान
गांधीगढ़, इतनगर-243 122

1. The S.F. & A.O., I.V.R.I., Izatnagar for information & necessary action please.
2. The A. A. O. (Cash), I.V.R.I., Izatnagar for information & necessary action please.
3. In-Charge, Generator, Engineering Section, IVRI, Izatnagar for information &

First AMM Visit for Five D.G Set (38)

		Distribution Business Unit Cummins Field Service Report Cummins Sales & Service Private Limited		Dealership Branch : CSSPL - Bareilly Single Point Contact No.: 8191001842 Toll Free No : 18001020325 Customer care email ID care.bareilly@csspl.in			Sales and Service <i>Assuring you the best service always!</i>		
SR Type : FSEM		Sub Type : AMC Scheduled		SRN : SR-CS-BA-2324-002444		FSR No : FSR-SA-3883245		Date : 11/10/2023	
Customer Name : INDIAN VETERINARY RESEARCH INSTITUTE				Contact Person Name : RAJ PRAKASH		Designation : Technical officer		Contact No : 9410405784	
Branch Code:				Employee Id:					
Customer Address : IZZATNAGAR, BAREILLY, UP, 243501, India						Camp Address :			
eMail id 1 : raj.ivri999@gmail.com						eMail id 2:			
ESN : 25230892		Gen/Equip Model :		GSN :	Alternator / Equip Sr. No. :	Current Hours :	1642.00	Cumulative Hours : 1642.00 Component Hours :	
Engine Model : ENGINE.KT-1150-G.380 @ 1500 AS PER BS 5514.GENSET/320KVA		OEM : JAKSON ENGINEERS LIMITED		Avg. Monthly Running Hrs :		Last B Check done at Hrs Date : 1529.00 29/3/2023 Last D Check done at Hrs & Date : Battery repalceld Hrs & Date : Coolant replaced Hrs & date : Air Cleaner element replaced Hrs and Date:			
kVA Rating : 380KVA									
Global Failure Code : NA		Brand and Grade of Lube Oil used: IOCL Servo 15w40 CF4				Type of Coolant Used: DCA 2 Battery Make: SF SONIC Model: Battery Sr No. :			
Digital Failure Code:									
DG Set : Manual		Controller Type : EFC		Coolant Concentration Level :		Service Request Details			
Engine Performance Parameters									
Low Idle RPM	0	Lube Oil pressure		0.00 Kg/Cm ²	Response to Service Request		Date (dd/mm/yy)	Time	
High Idle RPM	1500	Lube Oil pressure		6.50 Kg/Cm ²	Failure Date		11/10/2023	9:40 AM	
Full Load RPM	1500	Lube Oil pressure		6.50 Kg/Cm ²	Failure Reported on		11/10/2023	9:43 AM	
Coolant Temp	58 °C	Lube Oil Temp		0 °C	Customer Requested on		11/10/2023	9:56 AM	
Cranking Voltage	20 Volts				Attended on		11/10/2023	11:24 AM	
Parameters for Generator Set				Parameters for Other applications		Diagnosis Completed on		11/10/2023	1:09 PM
Voltage (AC)	415 Volts	Frequency	50 hz	Drilling Speed	RPM	Required Material Received on			
Current (AC)	150 amp	Load	kW	Gear Speed	RPM	Actual Resolution Date		11/10/2023	1:19 PM
Stray Voltage(DC volts)		Ripple Voltage (AC volts)							
Power Factor	0.80								
Purpose : AMC VISIT									
Inspection/Observation and Work Done In Brief : Attend the engine at customer site check all system lube oil and coolant level found ok , check air filter found ok, check visually lube oil leakage from front oil seal gear case cover,all coolant coupling very old it to be replaced, check engine wiring harness found damaged condition, water safety bypass, water temperature faculty it to be replaced,so suggested it replaced immediately,fan belt to be replaced old and damaged condition, controller to be replaced with PSO 600.									
Problem Resolution/Solution : Now start the engine put the load parameters above mentioned within limit,									
Recommendation/Suggestion : Gasket front gear case cover,oil seal front gear case cover, ACC drive seal, conversion with PSO 600,all coolant coupling, coolant,									
Problem Status: Closed		Responsibility (If Status is Open):							
Customer's Remarks: Work has been done satisfactory		Customer Experience : Delighted							
Service Representative's Name :		Pankaj Shankhdhar			Customer Representative's Name:	Raj Prakash			
Cummins ID No:		15116451LHAC			Service Rep Signature and Date : 11/10/2023 01:19 PM		Customer Signature and Date : 11/10/2023 01:19 PM		
Promotion ID No:		1217673							
Escalation Matrix									
Dealership:					Cummins:				
*Designation	Contact No.		Function		Designation:		Contact No.		
Single Point Contact	8191001842		Customer Support		Channel Service Manager		8737991007		
Service Advisor	8191001210		Customer Support		Area Service Manager		9891799305		
Branch Head	8191001270		Customer Support		Zonal service Head		9911968325		
Head Customer Support	8826890300		Customer Support						
I AM CUMMINS , YOU CAN DEPEND ON ME.						Our Goal : Zero Engine Down			

FIRST AMC Visit for Five D.G set (39)

		Distribution Business Unit Cummins Field Service Report Cummins Sales & Service Private Limited		Dealership Branch : CSSPL - Bareilly Single Point Contact No.:8191001842 Toll Free No :18001020325 Customer care email ID care.bareilly@csspl.in		 Assuring you the best service always!					
SR Type : FSEM	Sub Type :AMC Scheduled	SRN : SR-CS-BA-2324-002441	FSR No : FSR-SA-3882926				Date :11/10/2023				
Customer Name :INDIAN VETERINARY RESEARCH INSTITUTE		Contact Person Name :RAJ PRAKASH RAJ PRAKASH		Designation : Technical officer				Contact No : 9410405784			
Branch Code:		Employee Id:		Camp Address :							
Customer Address :NAINITAL ROAD.,BAREILLY,UP,243001.											
eMail Id 1 :raj.ivri999@gmail.com				eMail Id 2:							
ESN : 84512163	Gen/Equip Model : HCI444G1	GSN :	Alternator / Equip Sr. No : N18F239680	Current Hours :	270.00	Cumulative Hours : 270.00 Component Hours :					
Engine Model : ENGINE.QSL9-G15.402 Hp@1500RPM.GENSET	OEM : JAKSON LIMITED	Avg. Monthly Running Hrs :		Last B Check done at Hrs Date :193.00 29/3/2023 Last D Check done at Hrs & Date : Battery replaced Hrs & Date : Coolant replaced Hrs & date : Air Cleaner element replaced Hrs and Date:							
kVA Rating : 320KVA											
Global Failure Code :NA	Brand and Grade of Lube Oil used:VCL 7800 Plus				Type of Coolant Used: EG Battery Make: EXIDE Model: Battery Sr No. :						
DG Set : Auto mode	Controller Type : PCC 1302	Coolant Concentration Level :									
Engine Performance Parameters						Service Request Details					
Low Idle RPM	0	Lube Oil pressure		0.00 PSI	Response to Service Request			Date (dd/mm/yy)	Time		
High Idle RPM	1500	Lube Oil pressure		84.00 PSI	Failure Date			11/10/2023	9:34 AM		
Full Load RPM	1500	Lube Oil pressure		84.00 PSI	Failure Reported on			11/10/2023	9:41 AM		
Coolant Temp	93 °F	Lube Oil Temp		0 °C	Customer Requested on			11/10/2023	9:49 AM		
Cranking Voltage	20 Volts				Attended on			11/10/2023	9:56 AM		
Parameters for Generator Set				Parameters for Other applications		Diagnosis Completed on			11/10/2023	3:18 PM	
Voltage (AC)	415 Volts	Frequency	50 hz	Drilling Speed	RPM	Required Material Received on					
Current (AC)	105 amp	Load	kW	Gear Speed	RPM	Actual Resolution Date			11/10/2023	5:08 PM	
Stray Voltage(DC volts)		Ripple Voltage (AC volts)									
Power Factor											
Purpose : AMC VISIT											
Inspection/Observation and Work Done In Brief : Attend the engine at customer site check all system lube oil and coolant level found ok, check fan belt found ok, check fuel line hose found ok, check air filter found ok, check all coolant hose found ok, check electrical system found ok, check battery terminal tightness found ok,											
Problem Resolution/Solution : Now start the engine put the load parameters above mentioned within limit											
Recommendation/Suggestion :Coolant 5ltr											
Problem Status:Closed		Responsibility (If Status is Open):									
Customer's Remarks:Work has been done satisfactory		Customer Experience :Delighted									
Service Representative's Name :	Pankaj Shankhdhar			Customer Representative's Name:	Raj Prakash						
Cummins ID No:	15116451LHAC	Service Rep Signature and Date : 11/10/2023 05:08 PM			Customer Signature and Date : 11/10/2023 05:08 PM						
Promotion ID No:	1217673										
Escalation Matrix											
Dealership:				Cummins:							
*Designation	Contact No.		Function	Designation:		Contact No.					
Single Point Contact	8191001842		Customer Support	Channel Service Manager		8737991007					
Service Advisor	8191001210		Customer Support	Area Service Manager		9891799305					
Branch Head	8191001270		Customer Support	Zonal service Head		9911968325					
Head Customer Support	8826890300		Customer Support								
I AM CUMMINS , YOU CAN DEPEND ON ME.						Our Goal : Zero Engine Down					

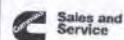
1812971/2023/Engineering Section-IVRI

Distribution Business Unit
Cummins Field Service Report
Cummins Sales & Service Private
Limited

Dealership Branch : CSSPL - Bareilly
Single Point Contact No.: 8191001842
Toll Free No : 18001020325
Customer care email ID
care.bareilly@csspl.in



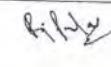
Sales and
Service

		<p>Distribution Business Unit Cummins Field Service Report Cummins Sales & Service Private Limited</p>		<p>Dealership Branch : CSSPL - Bareilly Single Point Contact No.: 8191001842 Toll Free No : 18001020325 Customer care email ID care.bareilly@csspl.in</p>					
SR Type : FSEM	Sub Type : AMC Scheduled	SRN : SR-CS-BA-2324-002442	FSR No : FSR-SA-3882910			Date : 11/10/2023			
Customer Name : INDIAN VETERINARY RESEARCH INSTITUTE		Contact Person Name : RAJ PRAKASH	Designation : Technical officer			Contact No : 9410405784			
Branch Code:		Employee Id:	Camp Address :						
Customer Address : IZZATNAGAR, BAREILLY, UP, 243501, India									
eMail id 1 : raj.ivri999@gmail.com			eMail id 2:						
ESN : 25227880	Gen/Equip Model : SGDP-250-712	GSN :	Alternator / Equip Sr. No. :	Current Hours :	3075.00		Cumulative Hours : 3075.00	Component Hours :	
Engine Model : ENGINE.NTC-495-G.154 @ 1500 AS PER BS 5514.GENSET/125KVA	OEM : BATLIBOI & COMPANY LTD	Avg. Monthly Running Hrs :			Last B Check done at Hrs Date : 3075.00 22/4/2022 Last D Check done at Hrs & Date : Battery replaced Hrs & Date : Coolant replaced Hrs & date : Air Cleaner element replaced Hrs and Date:				
kVA Rating : 125KVA									
Global Failure Code : NA	Brand and Grade of Lube Oil used: Servo 15w40			Type of Coolant Used: DCA 2 Battery Make: SF SONIC Model: Battery Sr No. :					
Digital Failure Code:									
DG Set : Manual	Controller Type : Analog	Coolant Concentration Level :							
Engine Performance Parameters							Service Request Details		
Low idle RPM	0	Lube Oil pressure		0.00 Kg/Cm ²	Response to Service Request		Date (dd/mm/yy)	Time	
High idle RPM	1500	Lube Oil pressure		6.50 Kg/Cm ²	Failure Date		11/10/2023	9:33 AM	
Full Load RPM	1500	Lube Oil pressure		6.50 Kg/Cm ²	Failure Reported on		11/10/2023	9:41 AM	
Coolant Temp	50 °C	Lube Oil Temp		0 °C	Customer Requested on		11/10/2023	9:43 AM	
Cranking Voltage	20 Volts				Attended on		11/10/2023	9:53 AM	
Parameters for Generator Set				Parameters for Other applications		Diagnosis Completed on		11/10/2023	2:32 PM
Voltage (AC)	415 Volts	Frequency	50 hz	Drilling Speed	RPM	Required Material Received on			
Current (AC)	120 amp	Load	kW	Gear Speed	RPM	Actual Resolution Date		11/10/2023	4:58 PM
Stray Voltage(DC volts)		Ripple Voltage (AC volts)							
Power Factor	0.80								
Purpose : AMC VISIT									

Inspection/Observation and Work Done In Brief : Attend the engine at customer site check all system lube oil and coolant level found ok, check air filter found ok, check air system hose found damaged condition it to be replaced, check fan belt found older it be replaced, check fuel system hose found damaged condition it to be replaced, check coolant hose very hard condition old it to be replaced, check electrical connection found ok,

Problem Resolution/Solution : Now start the engine put the load parameters above mentioned within limit,

Recommendation/Suggestion : Turbocharger hose, fan belt, charging alternator belt, all coolant hose with clamps, fuel line hose supply and drain,

Problem Status: Closed		Responsibility (If Status is Open):		
Customer's Remarks: Work has been done satisfactory		Customer Experience : Delighted		
Service Representative's Name :	Pankaj Shankhdhar		Customer Representative's Name:	Raj Prakash
Cummins ID No:	15116451LHAC	Service Rep Signature and Date : 11/10/2023 04:58 PM		Customer Signature and Date : 11/10/2023 04:58 PM
Promotion ID No:	1217673			 

Escalation Matrix				
Dealership:		Cummins:		
*Designation	Contact No.	Function	Designation:	Contact No.
Single Point Contact	8191001842	Customer Support	Channel Service Manager	8737991007
Service Advisor	8191001210	Customer Support	Area Service Manager	9891799305
Branch Head	8191001270	Customer Support	Zonal service Head	9911968325
Head Customer Support	8826890300	Customer Support		
I AM CUMMINS, YOU CAN DEPEND ON ME.			Our Goal : Zero Engine Down	

1812971/2023/Engineering Section-IVRI

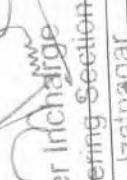
First AMC visit for Five D.6 set (41)

		Distribution Business Unit Cummins Field Service Report Cummins Sales & Service Private Limited		Dealership Branch : CSSPL - Bareilly Single Point Contact No.:8191001842 Toll Free No :18001020325 Customer care email ID care.bareilly@csspl.in					
SR Type : FSEM		Sub Type :AMC Scheduled		SRN : SR-CS-BA-2324-002443		FSR No : FSR-SA-3882945		Date :11/10/2023	
Customer Name :INDIAN VETERINARY RESEARCH INSTITUTE		Branch Code:		Contact Person Name :RAJ PRAKASH		Designation : Technical officer		Contact No : 9410405784	
Customer Address : IZZATNAGAR, BAREILLY, UP, 243501, India		eMail Id 1 :raj.ivri999@gmail.com		Employee Id:		Camp Address :			
eMail Id 2:		eMail Id 2:							
ESN : 25109380		Gen/Equip Model :		GSN :	Alternator / Equip Sr. No. :	Current Hours :	4656.00		Cumulative Hours : 4656.00 Component Hours :
Engine Model : ENGINE.NT-743-G.231 @ 1500 AS PER BS 5514.GENSET/180KVA		OEM : TATA MOTORS LIMITED		Avg. Monthly Running Hrs :		Last B Check done at Hrs Date :4650.00 25/4/2022 Last D Check done at Hrs & Date : Battery replaced Hrs & Date : Coolant replaced Hrs & date : Air Cleaner element replaced Hrs and Date:			
kVA Rating : 180KVA		Global Failure Code :NA		Brand and Grade of Lube Oil used:Servo 15w40		Type of Coolant Used: DCA 2 Battery Make: SF SONIC Model: Battery Sr No. :			
Digital Failure Code:									
DG Set : Manual		Controller Type : Analog		Coolant Concentration Level :					
Engine Performance Parameters						Service Request Details			
Low Idle RPM	0	Lube Oil pressure		0.00 Kg/Cm ²		Response to Service Request		Date (dd/mm/yy)	Time
High Idle RPM	0	Lube Oil pressure		0.00 Kg/Cm ²		Failure Date		11/10/2023	9:37 AM
Full Load RPM	0	Lube Oil pressure		0.00 Kg/Cm ²		Failure Reported on		11/10/2023	9:43 AM
Coolant Temp	0 °C	Lube Oil Temp		0 °C		Customer Requested on		11/10/2023	9:44 AM
Cranking Voltage	0 Volts					Attended on		11/10/2023	9:55 AM
Parameters for Generator Set				Parameters for Other applications		Diagnosis Completed on		11/10/2023	3:34 PM
Voltage (AC)	Volts	Frequency	hz	Drilling Speed	RPM	Required Material Received on			
Current (AC)	amp	Load	kW	Gear Speed	RPM	Actual Resolution Date		11/10/2023	5:02 PM
Stray Voltage(DC volts)		Ripple Voltage (AC volts)							
Power Factor									
Purpose : AMC VISIT									
Inspection/Observation and Work Done in Brief : Attend the engine at customer site check all system lube oil found ok, check coolant level not ok, due to radiator damaged condition, check all hose condition found damaged condition it to be replaced, check electrical connection found battery missing due to engine not starting.									
Problem Resolution/Solution : This engine not in use									
Recommendation/Suggestion :									
Problem Status:Closed				Responsibility (If Status Is Open):					
Customer's Remarks:Work has been done satisfactory							Customer Experience :Delighted		
Service Representative's Name :		Pankaj Shankhdhar			Customer Representative's Name:	Raj Prakash			
Cummins ID No:		15116451LHAC	Service Rep Signature and Date : 11/10/2023 05:02 PM			Customer Signature and Date : 11/10/2023 05:02 PM			
Promotion ID No:		1217673							
Escalation Matrix									
Dealership:				Cummins:					
*Designation		Contact No.		Function		Designation:		Contact No.	
Single Point Contact		8191001842		Customer Support		Channel Service Manager		8737991007	
Service Advisor		8191001210		Customer Support		Area Service Manager		9891799305	
Branch Head		8191001270		Customer Support		Zonal service Head		9911968325	
Head Customer Support		8826890300		Customer Support					
I AM CUMMINS , YOU CAN DEPEND ON ME.						Our Goal : Zero Engine Down			

		Distribution Business Unit Cummins Field Service Report Cummins Sales & Service Private Limited		Dealership Branch : CSSPL - Bareilly Single Point Contact No.:8191001842 Toll Free No :18001020325 Customer care email ID care.bareilly@csspl.in						
SR Type : FSEM	Sub Type :AMC Scheduled	SRN : SR-CS-BA-2324-002444		FSR No : FSR-SA-3883245		Date :11/10/2023				
Customer Name :INDIAN VETERINARY RESEARCH INSTITUTE		Contact Person Name :RAJ PRAKASH		Designation : Technical officer		Contact No : 9410405784				
Branch Code:		Employee Id:		Camp Address :						
Customer Address : IZZATNAGAR,,BAREILLY,UP,243501,India				eMail id 2:						
eMail id 1 :raj.ivr999@gmail.com										
ESN : 25230892		Gen/Equip Model :		GSN :	Alternator / Equip Sr. No :	Current Hours :	1642.00	Cumulative Hours :	1642.00	Component Hours :
Engine Model : ENGINE.KT-1150-G.380 @ 1500 AS PER BS 5514.GENSET/320KVA		OEM : JAKSON ENGINEERS LIMITED		Avg. Monthly Running Hrs :		Last B Check done at Hrs Date :1529.00 29/3/2023 Last D Check done at Hrs & Date : Battery replaced Hrs & Date : Coolant replaced Hrs & date : Air Cleaner element replaced Hrs and Date:				
kVA Rating : 380KVA		Global Failure Code :NA		Brand and Grade of Lube Oil used:IOCL Servo 15w40 CF4		Type of Coolant Used: DCA 2 Battery Make: SF SONIC Model: Battery Sr No. :				
Digital Failure Code:										
DG Set : Manual		Controller Type : EFC		Coolant Concentration Level :						
Engine Performance Parameters						Service Request Details				
Low Idle RPM	0	Lube Oil pressure		0.00 Kg/Cm ²		Response to Service Request		Date (dd/mm/yy)	Time	
High Idle RPM	1500	Lube Oil pressure		6.50 Kg/Cm ²		Failure Date		11/10/2023	9:40 AM	
Full Load RPM	1500	Lube Oil pressure		6.50 Kg/Cm ²		Failure Reported on		11/10/2023	9:43 AM	
Coolant Temp	58 °C	Lube Oil Temp		0 °C		Customer Requested on		11/10/2023	9:56 AM	
Cranking Voltage	20 Volts					Attended on		11/10/2023	11:24 AM	
Parameters for Generator Set				Parameters for Other applications		Diagnosis Completed on		11/10/2023	1:09 PM	
Voltage (AC)	415 Volts	Frequency	50 Hz	Drilling Speed	RPM	Required Material Received on				
Current (AC)	150 amp	Load	kW	Gear Speed	RPM	Actual Resolution Date		11/10/2023	1:19 PM	
Stray Voltage(DC volts)		Ripple Voltage (AC volts)								
Power Factor	0.80									
Purpose : AMC VISIT										
Inspection/Observation and Work Done in Brief : Attend the engine at customer site check all system lube oil and coolant level found ok , check air filter found ok, check visually lube oil leakage from front oil seal gear case cover,all coolant coupling very old it to be replaced, check engine wiring harnes found damaged condition, water safety bypass, water temperature faculty it to be replaced,so suggested it replaced immediately,fan belt to be replaced old and damaged condition, controller to be replaced with PSO 600.										
Problem Resolution/Solution : Now start the engine put the load parameters above mentioned within limit,										
Recommendation/Suggestion :Gasket front gear case cover,oil seal front gear case cover, ACC drive seal, conversion with PSO 600,all coolant coupling, coolant,										
Problem Status:Closed				Responsibility (If Status is Open):						
Customer's Remarks:Work has been done satisfactory							Customer Experience :Delighted			
Service Representative's Name :		Pankaj Shankhdhar			Customer Representative's Name:	Raj Prakash				
Cummins ID No:		15116451LHAC	Service Rep Signature and Date : 11/10/2023 01:19 PM			Customer Signature and Date : 11/10/2023 01:19 PM				
Promotion ID No:		1217673								
Escalation Matrix										
Dealership:				Cummins:						
*Designation		Contact No.		Function		Designation:		Contact No.		
Single Point Contact		8191001842		Customer Support		Channel Service Manager		8737991007		
Service Advisor		8191001210		Customer Support		Area Service Manager		9891799305		
Branch Head		8191001270		Customer Support		Zonal service Head		9911968325		
Head Customer Support		8826890300		Customer Support						
I AM CUMMINS , YOU CAN DEPEND ON ME.						Our Goal : Zero Engine Down				

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INDIAN VETERINARY RESEARCH INSTITUTE IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284		PURCHASE ORDER P.O.No. : 45624400555 PO CREATED BY: Mr. VIJAY KUMAR VISHWAKARMA CREATION DATE:31-OCT-23 DELIVERY DATE: 30-NOV-23 GSTIN Number: Project Number : Project Code : Project Title : Subject-F.1-12/2020-21-Engg(U-I) Sub: AMC of EPABX Exchange,IVRI Izatnagar																																																																																																																
<p>Dear Sir/Ma'am, Please supply the following items subject to terms and conditions mentioned below and overleaf.</p> <table border="1"> <thead> <tr> <th>Sr. No.</th> <th>Item Code</th> <th>Item Description</th> <th>Quantity</th> <th>Unit</th> <th>Unit Rate (INR)</th> <th>Base Amount</th> <th>Buy Back Amt</th> <th>Tax</th> <th>Tax Amount</th> <th>Total Amount</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>CONSUM0038</td> <td>A.M.C. of IRIS IVDX EPABX System of IVRI, Izatnagar</td> <td>1</td> <td>Number s</td> <td>165484</td> <td>165484</td> <td>0</td> <td></td> <td></td> <td>165484</td> </tr> <tr> <td colspan="2">GRAND TOTAL (In Words)</td> <td colspan="8">INR One lakh sixty-five thousand four hundred eighty-four Only</td> <td>Grand Total</td> <td>INR 165484</td> </tr> <tr> <td colspan="2">Ship To: Engineering (Unit-I)-IVRI (MI), Izatnagar Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284</td> <td colspan="8"><i>Today after the 10.11.2023</i></td> <td>Bill To: Director/Head-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284</td> </tr> <tr> <td colspan="2">LC Number:</td> <td colspan="8"><i>The Purchase order checked and found all</i></td> <td>Division: Engineering (Unit-I)</td> </tr> <tr> <td colspan="2">Free On Board:</td> <td colspan="8"><i>Please store.</i></td> <td>Purchasing Officer's Contact No.: 9458080588</td> </tr> <tr> <td colspan="2">Freight Terms:</td> <td colspan="8"><i>Please store.</i></td> <td>Payment Terms: Immediate</td> </tr> <tr> <td colspan="2">EMD Type :</td> <td colspan="8"><i>EMD</i></td> <td></td> </tr> <tr> <td colspan="2">EMD Amount :</td> <td colspan="8"><i>EMD</i></td> <td></td> </tr> <tr> <td colspan="2">IMPORTANT :</td> <td colspan="8"><i>EMD</i></td> <td> <ul style="list-style-type: none"> - Please mention our Purchase Order Number on Challans / Invoices - Raise Separate Challan/Invoice for separate P.O. - Item Description in Invoice should be as per P.O. - You shall be responsible to meet all regulatory requirements which may arise from time to time </td> </tr> </tbody> </table>				Sr. No.	Item Code	Item Description	Quantity	Unit	Unit Rate (INR)	Base Amount	Buy Back Amt	Tax	Tax Amount	Total Amount	1	CONSUM0038	A.M.C. of IRIS IVDX EPABX System of IVRI, Izatnagar	1	Number s	165484	165484	0			165484	GRAND TOTAL (In Words)		INR One lakh sixty-five thousand four hundred eighty-four Only								Grand Total	INR 165484	Ship To: Engineering (Unit-I)-IVRI (MI), Izatnagar Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284		<i>Today after the 10.11.2023</i>								Bill To: Director/Head-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284	LC Number:		<i>The Purchase order checked and found all</i>								Division: Engineering (Unit-I)	Free On Board:		<i>Please store.</i>								Purchasing Officer's Contact No.: 9458080588	Freight Terms:		<i>Please store.</i>								Payment Terms: Immediate	EMD Type :		<i>EMD</i>									EMD Amount :		<i>EMD</i>									IMPORTANT :		<i>EMD</i>								<ul style="list-style-type: none"> - Please mention our Purchase Order Number on Challans / Invoices - Raise Separate Challan/Invoice for separate P.O. - Item Description in Invoice should be as per P.O. - You shall be responsible to meet all regulatory requirements which may arise from time to time
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Authorized Signatory	
	
Officer Incharge	
Engineering Section	
IVRI, Hazinagar	
104	

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INDIAN VETERINARY RESEARCH INSTITUTE IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284		PURCHASE ORDER	
P.O.No. : 45624400555 PO CREATED BY: Mr. VIJAY KUMAR VISHWAKARMA CREATION DATE:31-OCT-23 DELIVERY DATE: 30-NOV-23 GSTIN Number:		Vendor Name : CORAL INFOCOM Address : B-23/37 Bareilly, -243122 Vendor No. : 149122 GST Number : 09AIMPG8272C1Z4	
Project Number : Project Code : Project Title :		QUOTE No : INIDENTER : Mr. MANOJ PATHAK IN DENT No. : 45624101101	
Project-F.1-12/2020-21-Engg(U-I) Sub: AMC of EPABX Exchange,IVRI Izatnagar		Major Category: Minor Category:	
Subject-F.1-12/2020-21-Engg(U-I) Sub: AMC of EPABX Exchange,IVRI Izatnagar		Status: APPROVED Date:- 01-NOV-23	
Dear Sir/Ma'am, Please supply the following items subject to terms and conditions mentioned below and overleaf.		Source of Funds : 201 - Grants Scheme Code : 00000 - Default Division Name : 60199 - Engineering (Unit-I)	
Quantity Unit Unit Rate (INR)		Base Amount Buy Back Amt Tax Amount Total Amount	
Sr. No. Item Code Item Description		165484 0 165484	
1 CONSUM0038 A.M.C. of IRIS IVDX EPABX System of IVRI, Izatnagar		INR One lakh sixty-five thousand four hundred eighty-four Only	
GRAND TOTAL (In Words)		Grand Total INR 165484	
Ship To: Engineering (Unit-I)-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284		Bill To: Director/Head-IVRI (MI), Izatnagar, Bareilly, Uttar Pradesh, India Pincode-243122 Ph:+91 - 581 - 2300096, Fax:+91 - 581 - 2303284	
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106	Authorized Signatory	
	Officer Incharge	
	Engineering Section	
	IVRI, Itanagar	



e-Stamp

Certificate No.	IN-UP59157797503610V
Certificate Issued Date	31-Oct-2023 01:45 PM
Account Reference	NEWIMPACC (SV)/ up14338504/ BAREILLY SADAR/ UP-BLY
Unique Doc. Reference	SUBIN-UPUP1433850414038228729315V
Purchased by	CORAL INFOCOM
Description of Document	Article 5 Agreement or Memorandum of an agreement
Property Description	Not Applicable
Consideration Price (Rs.)	:
First Party	CORAL INFOCOM
Second Party	Not Applicable
Stamp Duty Paid By	CORAL INFOCOM
Stamp Duty Amount(Rs.)	50 (Fifty only)



Please write or type below this line

AGREEMENT DEED

The agreement is made at IVRI, Izatnagar, Bareilly on 01.11.23 between Indian Veterinary Research Institute, Izatnagar (hereinafter called Institute) through the Director, Indian Veterinary Research Institute which term shall include its successors, assignees etc. on the first part and M/s Coral Infocom, B-23/37, Shastry Nagar, Bareilly (hereinafter called firm) which term shall include its authorized representative, successor, assignees etc. on the other part.

Whereas the Indian Veterinary Research Institute, Izatnagar has decided to assign the A.M.C. for EPABX Exchange at IVRI, Campus, Izatnagar, Bareilly, to the firm on the rate, terms & conditions hereinafter contained in Annexure-I).

NOW IT IS HEREBY AGREED by and between the parties hereto as follows:-

1. This agreement shall come into force with effect from the date of first visit by Service Engineer of the firm and will remain in force for a period of one year but can be terminated by the Director, IVRI, Izatnagar by giving one calendar month's notice in writing of its intentions to terminate the Agreement. The Agreement can be renewed, on mutually agreed terms.
2. All the terms and conditions mentioned in the A.M.C. document must be followed in true spirit for which M/s Coral Infocom, B-23/37, Shastri Nagar, Bareilly has assured. These terms and conditions and agreement will also follow when this agreement is extended further.
3. The firm shall be responsible for AMC for EPABX Exchange at IVRI, Campus, Izatnagar, Bareilly.
4. Annual consolidated charges including all taxes and charges will be Rs. 1,40,240.00+18%GST= 1,65,484.00 (Rupees One Lakh Sixty Five Thousand Four Hundred and Eighty Three) only for A.M.C. of EPABX Exchange at IVRI, Campus, Izatnagar, Bareilly is as per terms and conditions specified and scope of work.

Statutory Alert:

1. The authenticity of this Stamp certificate should be verified at www.shclicestamp.com or using e-Stamp Mobile App of Stock Holding Any discrepancy in the details on this Certificate and as available on the website / Mobile App renders it invalid.
2. The onus of checking the legitimacy is on the users of the certificate
3. In case of any discrepancy please inform the Competent Authority

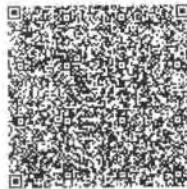


e-Stamp

Certificate No.
Certificate Issued Date
Account Reference
Unique Doc. Reference
Purchased by
Description of Document
Property Description
Consideration Price (Rs)
First Party
Second Party
Stamp Duty Paid By
Stamp Duty Amount(Rs)

IN-UP59155496919460V
31-Oct-2023 01:45 PM
NEWIMPACC (SV)/ up14338504/ BAREILLY SADAR/ UP-BLY
SUBIN-UPUP1433850414033168128821V
CORAL INFOCOM
Article 5 Agreement or Memorandum of an agreement
Not Applicable

CORAL INFOCOM
Not Applicable
CORAL INFOCOM
50
(Fifty only)



Please write or type below this line

SCOPE AND SERVICE ASSURANCE

1. A.M.C. is awarded for the period of 12 months from the start of work.
2. Payment shall be made on quarterly basis after expiry of each quarter (three months) on satisfactorily performance report. The service report may be enclosed with the bills.
3. A.M.C. covers only basic system Hardware CORAL IRIS IVDX (48+16+832+PRI+12 KTS +OPERATOR CONSOLE) and visits of service engineer.
4. Problem will be solved within two hours of reporting. In case the problem is not rectified the firm will provided standby arrangement for running the EPABX Exchange.

TERMS AND CONDITIONS

- a) A.M.C. covers only Basic system Hardware CORAL IRIS IVDX (48+16+832+ PRI +12 KTS + OPERATOR CONSOLE) and visit of Service Engineer (One regular visit per month and all emergency visit as and when required).
- b) The contract does not include consumable like battery, wire, telephones, CVT etc.
- c) A.M.C. does not include repairing of faults caused due to natural calamity and voltage fluctuations.
- d) A.M.C. does not include shifting of equipment or damage caused due to shifting of equipment.
- e) Firm will not be responsible for any damages caused due to mishandling of system or for carrying out the repairs by unauthorized person. In such circumstances All the expenses incurred by servicing staff and components etc. will be charged extra.

Statutory Alert

4. The authenticity of this Stamp certificate should be verified at www.stampitstamp.com or using e-Stamp Mobile App of Stock Holding Any discrepancy in the details on this Certificate and as available on the website / Mobile App renders it invalid.

5. The onus of checking the legitimacy is on the users of the certificate

6. In case of any discrepancy please inform the Competent Authority.

DISPUTE

1. In the case of dispute, the parties, the matter shall be referred to the sole Arbitrator appointed by the Indian Veterinary Research Institute, Izatnagar. The decision of the sole arbitrator shall be final and binding in any respect of any dispute between the parties.
2. All disputes subject to Bareilly jurisdiction only.

TERMINATION

1. The agreement to carry out servicing is not transferrable and in such case this contract will be deemed as terminated and damage caused will be charged from the firm.
2. That in case the firm fails to perform any of the terms and conditions of the agreement are commits any breach of the contract, the Indian Veterinary Research Institute, Izatnagar may cancel the contract and forfeit all the dues if any.

IN WITNESS where of the parties have executed those present on the day 01 Months 11 Year 2023 As mentioned above.



M/s. Coral Infocom
B-23/37, Shastri Nagar,
Bareilly (U.P.)-243122

For I.V.R.I., Izatnagar, Bareilly

Witness:

1. Rajeeesh Kumar 11/11/23
(Rajeeesh Kumar) Y unit-I
2. Pathak 01/11/23
(Manoj Pathak) T.O. (Electrical)

Dr. Amar Pal 11/11/23
Officer Incharge
Engineering Section
IVRI, Izatnagar



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ENGINEERING SECTION
Indian Veterinary Research Institute
Izatnagar - 243122, India

अभियांत्रिकी अनुभाग
भारतीय पशु चिकित्सा अनुसंधान संस्थान
इजतनगर - 243122



No. F. 1-12/2020-21/Engg.(U-I)

Dated: 01.11.2023

To,

M/s. Coral Infocom
B-23/37, Shastri Nagar,
BAREILLY (U.P.)

Subject: A.M.C. of EPABX System of I.V.R.I. Izatnagar.

D/Sir

In reference to your Proforma Invoice no. Nil dated 13.09.2023 on the subject cited above, the Competent Authority of IVRI is pleased to accept your rates **Rs. 1,65,484/-** (Rupees One lakh sixty five thousand four hundred eighty four) for entering into Annual Maintenance Contract of EPABX System of this Institute for one year w.e.f. first service of Company Service Engineer. The payment will be made quarterly on bill basis after satisfactory service report. Subject to the compliance of term & conditions in agreement DEED.

You are requested that one copy of the same may be returned back to this office after getting signed from authorized signatory person.

D/C



1. JD (Admn.), IVRI, Izatnagar.
2. Sr. Comptroller, IVRI, Izatnagar.
3. AAO(Cash), IVRI, Izatnagar.
4. In-charge Engg. Section (U-I)

Truly yours,

[Signature]
Officer In-charge,
Engineering Section.
Under-charge
Engineering Section
IVRI, Izatnagar

AMC Checklist For EPABX System

Date: 02/11/2023

Client Name: I.V.R.I.Contact Person: Mr. Mahoj PathakMachine Model Coral IRIS-IVDMachine Configuration: Trunk 13N Ana. Extn 650 N Digital Extn 13 N PRI — KTS 13 N

S. No.	Item	Reading/Status
1	Mains Input AC Voltage at FCBC	234 volt
2	FCBC output Voltage without Load	54.8 volt
3	FCBC output Voltage with Load	51.2 volt
4	Battery Voltage	54.5 volt
5	Analog Extension Output Voltage	44 volt
6	Digital Extension Output Voltage	48 volt
7	Earthing Status	✓
8	Cooling Fan Status	✓ ok
9	Machine Cleaning By Dry Air	✓ ok
10	Trunk Card Status	ok
11	PRI Card Status	—
12	Machine Working	ok.

Client Remark (IF Any) Machine working satisfactorily.

For Coral Infocom

Sarvesh





ENGINEERING SECTION
Indian Veterinary Research Institute
Izatnagar - 243122, India

अभियांत्रिकी अनुभाग
भारतीय पशु चिकित्सा अनुसंधान संस्थान
इज्जतनगर - 243122



No. F. 1-12/2020-21/Engg.(U-I)

Dated: 01.11.2023

To,

M/s. Coral Infocom
B-23/37, Shastri Nagar,
BAREILLY (U.P.)

Subject: A.M.C. of EPABX System of I.V.R.I. Izatnagar.

D/Sir

In reference to your Proforma Invoice no. Nil dated 13.09.2023 on the subject cited above, the Competent Authority of IVRI is pleased to accept your rates **Rs. 1,65,484/-** (Rupees One lakh sixty five thousand four hundred eighty four) for entering into Annual Maintenance Contract of EPABX System of this Institute for one year w.e.f. first service of Company Service Engineer. The payment will be made quarterly on bill basis after satisfactory service report. Subject to the compliance of term & conditions in agreement DEED.

You are requested that one copy of the same may be returned back to this office after getting signed from authorized signatory person.

Truly yours,

Officer In-charge,
Engineering Section.

Copy to:

1. JD (Admn.), IVRI, Izatnagar.
2. Sr. Comptroller, IVRI, Izatnagar.
3. AAO(Cash), IVRI, Izatnagar.
4. In-charge Engg. Section (U-I)

1. Saloni
3/11/23



STORES SECTION
ICAR-INDIAN VETERINARY RESEARCH INSTITUTE
IZATNAGAR-243 122, U.P. (INDIA)
Phone No.0581-2310392, Fax No.0581-2303284
E.mail:storeaao@gmail.com



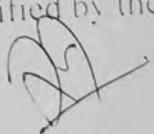
Dated: 30.01.2021

No. F. 1-26/2020-21/Store

WORK ORDER

The Competent Authority has been pleased to enter into award of Annual Maintenance Contract (AMC) of UHPLC system (Dionex Ultimate 3000) at a total cost of Rs.84,075/- including all taxes for the period of one year from the date of 1st visit of the Engineer. The payment will be made on half yearly basis subject to satisfactory services certified by the user.

The terms & conditions will be followed strictly.


Adm. Officer (U-II)

Distribution:-

1. M/s Thermo Fisher Scientific India Pvt. Ltd., Toll Global Logistics, Mayashree Logistics Centre, Kuksa Opp. NH-3 Survey No. 38/4, 40/1, 40/2P, 45/A, Bhiwandi Thane, Maharashtra Pin: 421 302 with reference to your quote/order No. 21361320 dated 03.12.2020.
- ✓ 2. Dr. Avinash G Telang, Principal Investigator, Outreach Prog. On MDR&EP, Food Safety Laboratory, P&T Division, IVRI, Izatnagar.
3. Comptroller, IVRI, Izatnagar.
4. AAO (Cash), IVRI, Izatnagar.

Terms and Conditions:-

1. The Engineer will visit two times for maintenance and also one break down visit during AMC period.
2. Details of inspection, test and quality assurance, as and if required.
(a) Designation and address of inspection agency : Indenting Officer
(b) Mode(s) and place(s) of conduction inspections and tests : IVRI, Izatnagar.
3. Paying Authority : Director, IVRI, Izatnagar
4. Dispute Resolution Mechanism: All Disputes will be settle at Bareilly jurisdiction only

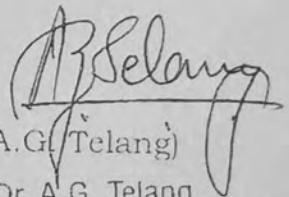


No.F.1-3/2022-23 FSL

22-09-2022

WORK ORDER

The Competent Authority has been pleased to enter into award of Annual Maintenance Contract (AMC) of UHPLC system (Dionex Ultimate 3000) at a total cost of Rs. 89,951/- (Rupees Eighty Nine Thousand Nine Hundred Fifty One only) including all taxes for the period of one year from the date of first visit of the Engineer. The payment will be made on half yearly basis subject to the satisfactory services provided as certified by the user. The terms & conditions will be followed strictly.


(A.G. Telang)
Dr. A.G. Telang
PI, Outreach Programme on MDR & EP

Distribution:-

1. M/s Thermo Fisher Scientific India Pvt. Ltd., Toll Global Logistics, Mayashree Logistics Centre, Kuksa Opp. NH-3 Survey No. 38/4, 40/1, 40/2P, 45/A, Bhiwandi Thane, Maharashtra Pin: 421 302 with reference to your quote/order No. 21762849 dated 25.07.2022.
2. Comptroller, IVRI, Izatnagar.
3. AAO (Cash), IVRI, Izatnagar.

Terms and Conditions:-

1. The Engineer will visit two times for maintenance and also one break down visit during AMC period.
2. Details of inspection, test and quality assurance, as and if required.
 - (a) Designation and address of inspection agency: Indenting Officer
 - (b) Model(s) and place(s), of conduction inspections and tests: IVRI, Izatnagar.
3. Paying Authority: Director, IVRI, Izatnagar
4. Dispute Resolution Mechanism: All Disputes will be settled at Bareilly jurisdiction only.

Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687781561528

Contract Generated Date | अनुबंध तिथि: 25-Sep-2023

Bid/RA/PBP No. | बोटी/आवेदन/प्रीवीटी क्रमांक: GEM/2023/B/3297133

Organisation Details | संगठन विवरण

Type प्रकार:	Central Autonomous
Ministry मंत्रालय:	Ministry of Agriculture and Farmers Welfare
Department विभाग:	Department of Agricultural Research and Education (DARE)
Organisation Name संगठन का नाम:	Indian Council of Agricultural Research (ICAR)
Office Zone कार्यालय क्षेत्र:	Indian Veterinary Research Institute

Buyer Details | खरीदार विवरण

Designation पद:	AO CONTRACT
Contact No जीवन संख्या:	0581-2301802
Email ID ईमेल ईडी:	buycon462.icar.up@gembuyer.in
GSTIN वैज्ञानिक संख्या:	09AAAAJ1830P329
Address पता:	ICAR-Indian Veterinary Research Institute, Itanagar, Bareilly, BAREILLY, UTTAR PRADESH-243122, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

FO Concurrence अधिकारी का समर्थन:	Yes
Designation of Administrative Approval अधिकारी का विवरण:	Director, IVRI
Designation of Financial Approval वित्तीय अधिकारी का विवरण:	Director, IVRI
Role पद:	PAO

Paying Authority Details | भुगतान प्राप्तिकरण विवरण

Role पद:	PAO
Payment Mode भुगतान का रूप:	Offline
Designation पद:	Asstt Admin Officer
Email ID ईमेल ईडी:	pay13.icar.up@gembuyer.in
GSTIN वैज्ञानिक संख्या:	ICAR-Indian Veterinary Research Institute, Itanagar, Bareilly, BAREILLY, UTTAR PRADESH-243122, India
Address पता:	

Consignee Details | प्रतिक्रीय विवरण

S.No संख्या:	Consignee Name & Address प्रतिक्रीय का नाम & पता:	Service Description सेवा का विवरण:
1	Contact संपर्क: :- Email ID ईमेल ईडी: con127.icar.up@gembuyer.in GSTIN वैज्ञानिक संख्या: 09AAAAJ1830P329- Address पता: ICAR-Indian Veterinary Research Institute, Itanagar, Bareilly, BAREILLY, UTTAR PRADESH-243122, India	Custom Bid for Services - Comprehensive AMC for IT infrastructure

Service Provider Details | सेवा प्रदाता विवरण

GeM Seller ID गोवर्णमेंट सेलर ID:	1141180000489128
Company Name संस्थान का नाम:	QUESS CORP LIMITED
Contact No. संपर्क संख्या:	09845162677
Email ID ईमेल ईडी:	ifsales@quesscorp.com
Address पता:	3/3/2, QUESS HOUSE, HSR Layout Post Office, Sarjapur Main Road, Bangalore, KARNATAKA-560102, -
MSME verified एमएसएमई संकाय:	No
MSME Registration number एमएसएमई संकाय क्रमांक:	-
GSTIN वैज्ञानिक संख्या:	29AABC17601M128

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Service Details | सेवा विवरण

Service Start Date (latest by) | सेवा प्रारंभ दिनांक (सर्वात्मक) : 03-Oct-2023 Service End Date | सेवा समाप्ति तिथि: 19-Oct-2024

Category Name | सेवा का नाम : Custom Bid for Services

Billing Cycle | बिलिंग चक्र : quarterly

Description विवरण		The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Regulatory/ Statutory Compliance of Service	YES		
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Comprehensive AMC for IT infrastructure		1650371
Compliance of Service to SOW, STC, SLA etc	YES		
Total Amount (Formula) गोल मौद्रिक (1* Lumpsum Cost of Service in totality)			1650371
Total Value without Addons ऐडोन के बिना कुल मौद्रिक (INR)			0
Total Addon Value ऐडोन की कुल मौद्रिक (INR)			1650371
Total Value Including Addons ऐडोन की कुल मौद्रिक (INR)			
Amount of Contract अनुबंध की राशि			

SPINCO CARE PROPOSAL



BRINGING TECHNOLOGY, ENABLING SCIENCE

'Customerization'

THE CORNERSTONE OF OUR COMPANY CULTURE SINCE 1981

“



Dear customers,

You are the lifeblood of Spinco. As we celebrate '4 decades of Customerization', your unconditional support propelled Spinco from humble beginnings to being the Largest Life Sciences Technology Provider of Indian origin.

Our thoughts turn gratefully to you for making this success possible. In this spirit, as we march towards our Golden Decade journey, we rededicate our mission to be your preferred partner in progress.

Thank you, we could not have come this far without YOU.

A handwritten signature in red ink, appearing to read 'S. Thyagarajan', is written over a light blue background.

S. Thyagarajan
Chairman

ASSET MANAGEMENT BY ANALYTICAL INTELLIGENCE



- Remote monitoring & Predictive forecasting leveraging M2M, IoT, AI & ML technologies.
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- QR-guided Live Support for intuitive onsite maintenance.

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- World's best ERP 'SAP ByDesign' cloud solution deployed.
- World-class 24x7 Fulfilment Facility with cold chain capabilities.
- Hub & Spoke Logistics Excellence for industry best lead times.

QUALITY SUPPORT METRICS



RT: Response Time

Time taken for FES to attend a call within 24 hours

FY21–22: Achieved 91.2% from a total of 26,230 calls



TAT: Turn Around Time

Time taken to resolve a complaint and up the asset

Industry standard : < 48 hours.

FY21–22: Achieved 94.1% TAT within 48 hours
(88.13% for Systems which are not in CMC)



BD: Breakdown Ratio

Industry Standard: ≤ 2 Breakdowns per system per year

FY21–22: Achieved 1.20 / system across 21,000+ Active Assets



PM – Preventive Maintenance

To reduce incidents, to maximise productivity and extend asset lifespan.

FY21–22: Achieved >95% of Proactive PM



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HPLC Installations in India

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LAB
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& STANDARDS



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Aurangabad	Lucknow
Baddi	Madurai
Baroda	Mahad
Bengaluru	Mumbai
Bhiwadi	Mysore
Bhopal	Nagpur
Bhubaneswar	Nashik
Bidar	Nellore
Chandigarh	Noida
Chennai	Poanta Sahib
Cochin	Puducherry
Coimbatore	Pune
Dehradun	Surat
Goa	Raichur
Guwahati	Ranchi
Hariidwar	Tirupathi
Hyderabad	Roha
Indore	Roorkee
Jaipur	Rudrapur
	Sikkim
	Vizag



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Spincotech Pvt Ltd
Spinco Towers, 83 & 84,
Perungudi Industrial Estate, Chennai-600 096.
Ph: 044-45678944, Mobile: 7305396444
spincocare@spincotech.com | www.spincotech.com

PAN NO. AAFC5992P
GST No.33AAFC5992P1ZC
CIN No. U51507TN2002PTC048571
State Code: 33 (Tamil Nadu)

**SPINCOTECH
PVT LTD**
Bringing Technology, Enabling Science.



SERVICE CONTRACT PROPOSAL

Contract No. STPL/CHY/AMC/0623/1920 Account Name : ICAR-Indian Veterinary Research Institute Address : Izatnagar;Bareilly;243122 Tel: - -0581- Email : 230097 Contact Name : Dr. Sameer srivastava Mob: Email :	
Agreement Period : From 01/05/2022 To 30/04/2023 Quote Validity: 30 days. This contract supersedes all earlier quotes. Scope of Contract : 1. Proactive Maintenance - one scheduled PM visit 2. Two Break Down visits. 3. Engineers will replace the parts supplied by Spinco only.	
Bank Details: Name of the Vendor : Spincotech Pvt.Ltd. Name of the Bank : HDFC Bank Branch : T.Nagar Branch Code : 2094 Account No : 20948630000074 MICR : 600240084 IFSC : HDFC0002094	

DETAILS OF EQUIPMENT

[HSN Code : 998719]

S.No	Installation Dt.	Ageing (Years)	Status	Spincotech ID	Customer ID	Product	Start Date-End date	Months	Amount in INR.
1	17/09/2010	11.7	OOW	S0001/9474		Prominence Bin			₹ 36,575.00
(Indian Rupees - Thirty Six Thousand Five Hundred and Seventy Five only) GST 18% Tax Extra as applicable									₹ 36,575.00

All spare parts at extra cost

Customer authorizes SPINCOTECH PVT LTD to tender maintenance services of the above referred equipment in accordance with the schedule & charges mentioned above and as per the terms and conditions listed overleaf.

PROPOSED BY

For SPINCOTECH PVT LTD.



Authorized Signatory

Relationship Spincoite : Sandeep Singh

Mobile : 7599067757

Email : Spincocare-delhi@spincotech.com

Note: This is an electronic system generated proposal & hence NO signature is required



Spincotech Pvt Ltd
Spinco Towers, 83 & 84,
Perungudi Industrial Estate, Chennai-600 096.
Ph: 044-45678944, Mobile: 7305396444
spincocare@spincotech.com | www.spincotech.com

PAN NO. AAFCS992P
GST No.33AAFCS9992P1ZC
CIN No. U51507TN2002PTC048571
State Code: 33 (Tamil Nadu)

**SPINCOTECH
PVT LTD**

Bringing Technology, Enabling Science.



Bank Details:

Name of the Vendor : Spincotech Pvt.Ltd.
Name of the Bank : HDFC Bank
Branch : T.Nagar
Branch Code : 2094
Account No : 20948630000074
MICR : 600240084
IFSC : HDFC0002094

Payment: 100% Advance

NEFT/RTGS Remittance: Include Company Name, Bill Details & PO No.

1. We Bank only with HDFC, T-Nagar Account No: 20948630000074
2. Never change above Bank Account! Beware of phishing attacks !!
3. For any queries, Call/WhatsApp:7305848886|Email: phishing@spincotech.com



Terms & Conditions:

1. The Contract contemplates that the instruments are in working condition at the time of entering the contract. If not, the instruments will be repaired on chargeable basis before service contract can be agreed upon. The duplicate copy of the contract form should be returned to us as a token of acceptance..
2. The contract's scope is preventive maintenance, which includes performance check and adjustments, cleaning, lubricating, etc as per applicable protocols, wherever necessary and advice about best use and preservation.
3. The services to be rendered do not cover repair because of accidents due to fire, water, voltage fluctuations, electrical short circuits, abuse, misuse, fall, shop repairs, natural calamities or any other external cause.
4. If the visits exceed the approved number as per contract, then the extra visits will be charged on per call basis with applicable rates.
5. Components requiring replacements as recommended proactively by us from time to time , customer need to procure Shimadzu spare parts from Spincotech Pvt Ltd at their cost and made available to the Engineer at the time of necessity, so that the equipments will not be idle any time for lack of spare parts. The entire responsibility of procuring such components lies with the customer, although we will be assisting wherever possible.
6. On completion of the servicing, the customer should sign the certificate produced by the Service Engineer on the same day. Undue delays without valid reason will be treated as additional call visit of contract.
7. If during the process of attending the instruments, Chemicals, Power supply, water supply, gas supply or any other utilities that are needed for the operation of the instruments are not available, Engineer will stay for a maximum of one day for its resumption and every additional day of stay required will be chargeable as per applicable call rates.
8. Service Contract visit will be undertaken with prior intimation. The customers are requested to inform immediately about their convenience. Customer needs to ensure the equipment is made Immediately available upon arrival of engineer onsite.
9. The purview of this 'Labour Only' contract does not include any instrument calibrations, re-validations, shifting, etc which will be charged extra as applicable separately.
10. "In case there is any change in law/rate of tax, taxes as applicable on the date of raising an invoice/undertaking the activity, as relevant, shall be applied and recovered from the customer."
11. Please follow the Service Contract Number for any correspondence.
12. SPINCOTECH PVT LTD. cannot be held responsible if the instruments are lying idle for want of spare parts.
13. In case of any disputes arising out of this contract Chennai will be the jurisdiction of all dealings.
14. Spincotech Pvt Ltd is Shimadzu's only authorized dealer in India to supply the spare parts. Spincotech engineers shall repair parts which are procured only from us.
15. Service Category: Maintenance or Repair Service Covered Under Sec 194 C of the Income Tax Act 1961 Circular No.715/08.08.1995. Hence only 2% TDS is applicable.
16. Maintenance of TMP & Rotory Pump Will not be Covered in AMC for GCMS & LCMS Systems.
17. Service will be rendered upon realization of payment.

Note : This is an electronically generated quote and hence signature is not required.